

# Talk to the experts about HPE Content Manager

Yes



If you have a specific HPE Content Manager need we may already have the solution.

## Highlights

- Saves you time and money by reusing our knowledge base and application portfolio
- Draw on our combined knowledge of hundreds of other customers
- Feel confident your ideas can be made to work. Optus' development framework has been proven with many clients
- Gives you confidence to develop applications for desktops, smartphones, tablets or as Service Orientated Architecture interfaces
- Ongoing support for new or existing developments can be provided under one of our service level plans

## Helping you navigate your information assets

### Services

- **Managed Solutions** is a service provided by Optus to look after some or all aspects of your system. This can include code management and ongoing development of established solutions.
- **On demand coding** is where you can access Optus' programmers to have your ideas developed or simply update and correct an existing application. Even if someone else developed the code we can manage it.

### Solutions

- **Flagship applications** represent fully documented, installable and managed solutions for HPE Content Manager. These include but are not limited to the following Optus HPE Content Manager applications.
  - Windows Explorer for HPE Content Manager
  - Digital Asset Management for HPE Content Manager
  - Workflow Portal
  - Policy and Procedure Portal
  - Search Assistant
- **Server Automation** tools are used to improve how events running at the server are processed. Interfaces that enable bulk email requests to users, trigger updates in HPE Content Manager based on events or synchronise HPE Content Manager with external systems are included in this category.
- **Client monitoring** tools include agents to warn users when too many documents are checked out or enforce email capture when items are sent or deleted.
- **Automation agents** are used to make it easy to insert HPE Content Manager record text into Microsoft Office documents, simplify the creation of links to HPE Content Manager records via the web and use Microsoft Excel as a reporting tool via the HPE Content Manager Software Development Kit.

- **Wizards** that guide a user through applying security to new records, manage requests for information or use the HPE Content Manager add in system to automate and control data entry screens.

### Some of our software solutions

- **Assign To Wizard.** This wizard assists users in the process of assigning records within HPE Content Manager by validating access controls and updating notes in a single operation.
- **Backup Wizard.** Utility designed to backup user specific HPE Content Manager configurations and favourite lists of records, locations, searches and more.
- **Content Manager Reference Launcher.** An application built to launch HPE Content Manager reference record based on specific business process e.g. validation of document/s checked out, view properties and more.
- **Content Manager Word Integration.** Microsoft Word add-in to place record number, author, container number, title to specific location within a document (existing or new).
- **Lotus Notes Agents.** Agent integration developed with Lotus Script providing advanced ability to capture email/s, attachment/s and attach HPE Content Manager record/s as references or attachments.
- **Checkout Monitor.** Utility to notify users during logon and/or in predefined times of documents that are checked out to them from HPE Content Manager.
- **Server Load Agent.** Utility to load balance the primary and secondary server connections during logon to different servers in the HPE Content Manager infrastructure.
- **Audit Log Viewer.** View one or more external HPE Content Manager audit logs with the ability to filter on columns, field values and dates.

- **Universal Records Gateway for Content Manager.** A Software Oriented Architecture development framework that lets you deploy simple or complex HPE Content Manager functionality over HTTP, HTTPS, JMS or integrate this into your own middleware server.
- **Brief Management System.** A web application ideal for government departments where tight control over the briefing process is required and needs to be deployed over the Intranet or Extranet.
- **Database documentation tool.** Document your entire HPE Content Manager data set down to the last user defined field, record type or security setting in one operation.
- **Record Type Migrator.** Migrate record types between HPE Content Manager configurations with minimal user interaction.
- **Excel Customised Reports.** Reports created using Microsoft Excel and the VBA macros to provide customised reporting facility based on specific business process.
- **Content Manager Advanced Queue.** Create import queues based on a file name mask. Automate container selection from the document file name.

# Securely open up HPE Content Manager to other line of business systems

To discuss how Optus can help you through enterprise records management solutions contact your **Optus Account Manager** or call

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