For APN Setting

Instructions for changing the Access Point Name (APN) on your device.



Palphawest.

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USING THESE GUIDES.

This document has been designed to assist you with changing your device's Access Point Name (APN) if you have been guided to do so by Optus.

Changing your device's APN without proper authorisation and guidance from Optus can result in losing data connectivity to the network.

Please ensure you have been given the correct Optus APN details before following these directions, then select the instructions below that relate to your mobile device or handset.

NOKIA YESBUSINESS GUIDES.

NOKIA 6720 CLASSIC / C5.

Manual Internet Setup

- 1. Press the *Menu button* and select *Settings*.
- 2. Select Settings.
- 3. Select *Connection*.
- 4. Select Packet Data.
- 5. Set Access Point to "yesbusiness".
- 6. Press back and then select *Destinations*.
- 7. Select Internet.
- 8. Press Options and select New access point.
- 9. Press No to the prompt to automatically check for available access points.
- 10.Select Packet data.
- 11.Enter "Optus Yesbusiness" and press OK.
- 12.Select Internet as the desired destination.
- 13.Select Internet.
- 14.Highlight Optus Yesbusiness, press select Edit.
- 15.Ensure *Data bearer* is set to *Packet Data* (if this is not set to Packet Data, the destination was not set to Internet and a new access point will need to be created).
- 16.Select Access point name.
- 17.Enter "yesbusiness" and press OK.
- 18.Ensure User name and Password are left blank.
- 19.Ensure Prompt password is set to No.
- 20.Ensure *Authentication* is set to *Normal*.
- 21.Ensure *Homepage* is set to *None*.
- 22. Ensure Use access point is set to Automatically.
- 23. Press **Options** and select **Advanced settings**.
- 24.Ensure Network type is set to IPv4.
- 25.Ensure IP address is set to Automatic.
- 26.Ensure DNS addresses is set to Automatic.
- 27.Ensure Proxy server address is set to None.
- 28.Ensure *Proxy port number* is *0*.
- 29.Press Back.
- 30. Highlight Optus Yesbusiness to change priority (if not already at priority 1).
- 31.Press Options.
- 32.Select Organise.
- 33.Select Change Priority.
- 34. Highlight access point that is priority 1.
- 35.Press Ok.
- 36.Press Back to main menu.
- 37.Select Internet then Web.
- 38.Press Options, and select Settings.
- 39.Select General.
- 40.Select Access Point.
- 41.Select Internet.
- 42. Press Options and select Exit.

NOKIA E71.

Manual Internet Setup

- 1. Press Menu.
- 2. Scroll to Tools, press Options and Open.
- 3. Scroll to Settings then press Options and Open.
- 4. Scroll to Connection then press Options and Open.

- 5. Scroll to Access Points then press Options and Open.
- 6. Press Options and scroll to New Access Point then press Select.
- 7. Scroll to Connection name, press Options and Change.
- 8. Type in "Optus Yesbusiness", press OK.
- 9. Ensure *Data bearer* is set to *Packet Data*. If this is not set to Packet Data, select Options then Change and select Packet data then hit OK.
- 10.Scroll to Access Point Name then press Options and Change.
- 11. Type in "yesbusiness" then press OK.
- 12.Press Back 3 times then press Exit.
- 13.Press *Back* to exit out of *Tools menu*.
- 14.Scroll to Web, press Options and Open.
- 15. Press Options and scroll to Settings then press Select.
- 16. Highlight General then press Options and Open.
- 17. Highlight Access Point then press Options and Change.
- 18.Highlight User defined, press OK.
- 19. Highlight Optus Yesbusiness, press OK.
- 20.Press Options and Exit.

NOKIA E63.

Manual Internet Setup

- 1. Press *Menu* and select *Tools*.
- 2. Select Settings and select Connection.
- 3. Select Access Points.
- 4. Press Options and select New Access Point.
- 5. Choose Use Default Settings.
- 6. Highlight Connection Name.
- 7. Press Options then Change.
- 8. Enter "Optus Yesbusiness" and press OK.
- 9. Highlight Data Bearer press Options then Change.
- 10.Choose Packet Data.
- 11.Select Access Point Name press Options then Change.
- 12.Enter "yesbusiness" and press OK.
- 13. Ensure User Name is blank, Prompt Password is blank and Password leave as ****.
- 14. Highlight Authentication press Options then Change.
- 15.Select Normal.
- 16.Ensure *Homepage* is set to *None*.
- 17. Press Options then Advanced Settings.
- 18. Highlight Network Type press Options then Change.
- 19.Select IPv4.
- 20. Phone IP Address is Automatic.
- 21. DNS Address is Automatic.
- 22. Proxy Serv Address is None.
- 23. Proxy Port Number is 0.
- 24. Press the *Red Hangup Button*.
- 25.Press Menu.
- 26.Select Web.
- 27. Press Options then Settings.
- 28. Highlight Access Point press Options then Change.
- 29.Select User Defined.
- 30.Choose Internet.

NOKIA PC SUITE INTERNET TETHERING SETUP GUIDE.

- 1. Start the Nokia Suite and ensure the phone is connected to the PC.
- 2. From the main menu select *Connect to the Internet* (globe icon).

- 3. Select your modem from the list (dependent on how phone is connected to PC) and select Next.
- 4. Select "Configure the connection manually" and press Next.
- 5. Ensure the Access Point Name is set to "yesbusiness".
- 6. Leave username and password blank.
- 7. Click *Finish* to save the new configuration.

OPTUS BUSINESS MOBILE BROADBAND YESBUSINESS GUIDES.

HUAWEI CLIENT (USED FOR CURRENT USB MODEMS / DATACARDS E.G. E180).

By default the Optus version of the Optus Wireless Broadband client and dongle will have the "Yesbusiness" profile pre loaded, selecting this profile will make use of the "yesbusiness" apn.

If that profile is not present:

- 1. Select Tools.
- 2. Select Options.
- 3. Select Profile Management.
- 4. Select New.
- 5. Enter "Optus Yesbusiness" as the profile name.
- 6. Ensure apn is set to *static*.
- 7. Enter "yesbusiness" as the apn.
- 8. Ensure access number is *99#.
- 9. Select Save.
- 10.Select Set as default.

OPTION CLIENT (THIN) (USED FOR OPTION GT MAX DATACARDS).

- 1. While the client is NOT Connected select Show Settings to reveal the client options.
- 2. Modify the GPRS APN as required to "yesbusiness".
- 3. Select Save.

SEIRRA WIRELESS CLIENT (USED FOR THE SIERRA WIRELESS AC310U USB MODEMS).

By default the Optus version of the Sierra Wireless Watcher client and dongle will have the "Optus Business Broadband" profile pre loaded, selecting this profile will make use of the "yesbusiness" apn.

If that profile is not present:

- 1. Click on *Tools* then *Connections*.
- 2. Under profiles click on a profile to change.
- 3. Change the Profile name to "Optus Business Broadband".
- 4. Change the APN field to "yesbusiness".
- 5. Click **OK**.
- 6. Click on the *Profile* option and ensure the *Default Profile* is set to "*Optus Business Broadband*".
- 7. Click Apply.

TABLET YESBUSINESS GUIDES.

APPLE IPAD.

- 1. Press the Home Button.
- 2. Tap Settings.
- 3. Tap **Cellular Data.**
- 4. Tap APN Settings.
- 5. Tap **APN.**
- 6. Enter "yesbusiness".
- 7. Ensure Username and Password are blank.

SAMSUNG GALAXY TAB.

- 1. Press Menu.
- 2. Tap Settings.
- 3. Tap Wireless and Network .
- 4. Tap Mobile Networks.
- 5. Tap Access Point Names.
- 6. Press Menu.
- 7. Tap New APN .
- 8. Tap Name and enter "Optus Yesbusiness" and tap Ok.
- 9. Tap APN and enter "yesbusiness" and tap Ok.
- 10.Ensure *Proxy* is *Not Set*.
- 11.Ensure Port is Not Set .
- 12.Ensure Username is Not Set .
- 13.Ensure *Password* is *Not Set*.
- 14.Ensure Server is Not Set.
- 15.Ensure *MMSC* is *Not Set* .
- 16.Ensure *MMS Proxy* is *Not Set* .
- 17.Ensure MMS Port is Not Set .
- 18.Ensure *MCC* is *505*.
- 19.Ensure *MNC* is *02*.
- 20. Tap Authentication Type and select PAP.
- 21.Tap APN Type and select Internet.
- 22.Press the Return Button .

WINDOWS MOBILE YESBUSINESS GUIDES.

WINDOWS MOBILE 6.5 (E.G. HTC TOUCH DIAMOND 2).

- 1. From the Homescreen scroll across to **Settings**.
- 2. Tap All Settings.
- 3. Tap **Connections.**
- 4. Tap Connections icon.
- 5. Select the Advanced tab at the bottom left.
- 6. Tap Select Networks.
- 7. Under Programs that automatically connect to the Internet should connect using tap New.
- 8. Enter Optus Internet into the text field.
- 9. Select the *Modem tab* at the *bottom*.
- 10.Tap *New*.
- 11.Enter "Optus Yesbusiness" in the connection name field.
- 12.Select Cellular Line (GPRS, 3G) in the Select a modem field.
- 13.Tap *Next*.
- 14.Enter "yesbusiness" in the Access point name field.
- 15.Tap *Next*.
- 16.Tap *Finish*.
- 17.Press OK in the top right corner.
- 18.Press OK.

WINDOWS MOBILE 7 (E.G. SAMSUNG OMNIA 7).

Editing/Adding An APN

- 1. Navigate to *Menu* by tapping on the *'Encircled Arrow'* on the top *Right Hand Corner* of the Screen.
- 2. Scroll down to **Settings** and Select.
- 3. Scroll down to *Mobile Network* and Select.
- 4. Tap on *Edit APN*.
- 5. Tap on APN and type yesbusiness.
- 6. Ensure the the Username and Password fields are left blank.
- 7. Tap on Done (Encircled Tick) to Save.
- 8. Press on the *Windows Logo* to *Exit*.

BLACKBERRY YESBUSINESS GUIDES.

Manually Adjusting the TCP/IP Settings on the Handset.

This is needed on the handset if any applications require direct Internet access rather than using the BlackBerry access points (blackberry.net, blackberry.wap).

BLACKBERRY OS 4.5 (E.G. CURVE 8310).

- 1. From the home screen select the *Option button* to enter the main menu.
- 2. Select the Options icon (spanner icon).
- 3. Select Advanced Options.
- 4. Select TCP.
- 5. For APN enter "yesbusiness", leave username and password blank.
- 6. Press the Options button and select Save.

BLACKBERRY OS 5.0 (E.G. BOLD 9000, BOLD 9700 RELEASE VERSION).

- 1. From the home screen select the **Option button** to enter the main menu.
- 2. Select the Options icon (spanner icon).
- 3. Select Advanced Options.
- 4. Select TCP/IP.
- 5. For APN enter "yesbusiness", leave username and password blank.
- 6. Press the *Options button* and select *Save*.

BLACKBERRY OS 6.0 (E.G. TORCH 9800).

- 1. From the home screen slide Main Menu up.
- 2. Select the Options icon (spanner icon).
- 3. Select Device.
- 4. Select Advanced System Settings.
- 5. Select TCP IP.
- 6. For APN enter "yesbusiness", leave APN username and password blank.
- 7. Press the **Options button** and select **Save**.

BLACKBERRY OS 7.0 (E.G. BOLD 9900).

- 1. From the home screen slide Main Menu up.
- 2. Select the **Options icon** (spanner icon).
- 3. Select Device.
- 4. Select Advanced System Settings.
- 5. Select TCP IP.
- 6. For APN enter "yesbusiness", leave APN username and password blank.
- 7. Press the Options button and select Save.

BLACKBERRY PLAYBOOK TABLET

- 1. Ensure a device is paired to the BlackBerry Playbook via Bluetooth (i.e. BlackBerry Bridged or straight Bluetooth pair for non blackberry devices).
- 2. From the home screen select "Settings".
- 3. From the left hand menu select "Internet Tethering".
- 4. As long as a device is paired to the BlackBerry Playbook via Bluetooth select the device from the list.
- 5. Select the "Add Profile" button.
- 6. Enter the following details:
- 7. Profile Name: "Optus Yesbusiness".
- 8. Access Point: "yesbusiness".
- 9. Leave "Username" and "Password" blank.
- 10.Select the "Connect" button.
- 11.Select "Continue" on the next screen.
- 12.It should now connect to the internet.

Internet Tethering via the BlackBerry Desktop Manager.

Internet tethering via the BlackBerry Desktop Manager is only possible after version 5.0.1 and is dependent on the BES IT Policy allowing it and the device being used.

BLACKBERRY DESKTOP MANAGER 5.0.1.

- 1. Start the BlackBerry Desktop Manager and connect the phone (via USB or Bluetooth).
- 2. From the main menu select *IP Modem*.
- 3. Under Connection Settings select Configure.
- 4. Select the Add New Profile option.
- 5. Enter the new profile name as "Optus Yesbusiness" and select Add Profile.
- 6. Enter "yesbusiness" for the Access point and leave all other fields blank and select Save.
- 7. Ensure "Optus Yesbusiness" is selected in the Connection Profile dropdown list and select OK.

BLACKBERRY DESKTOP MANAGER 6.0.

- 1. Start the BlackBerry Desktop Manager and connect the phone (via USB or Bluetooth).
- 2. Select *Tools* and then *Mobile internet settings*.
- 3. Select the Add custom profile option.
- 4. Enter the new profile name as "Optus Yesbusiness" and select Add Profile.
- 5. Enter "yesbusiness" for the Access point and leave all other fields blank and select Save.
- 6. Ensure "Optus Yesbusiness" is selected in the Profile dropdown list and select OK.

GENERIC WINDOWS DIAL-UP MODEM YESBUSINESS GUIDES.

Note: Please ensure that the drivers for the device and method you are using to connect to a PC are installed, please refer to the device manufacturer for further details.

WINDOWS XP.

Configure the Modem

- 1. Click on Start, then select Control Panel.
- 2. Click on Switch to Classic View, then select Phone and Modem Options.
- 3. Click on the *Modems Tab* and highlight your modem and select *Properties*.
- 4. In the Modem tab select 460800 in the Maximum Port Speed drop down list.
- 5. Select the *Advanced tab*, in *Extra initialization Commands* type in +cgdcont=1,"ip","yesbusiness.
- 6. Click OK twice to go back to the Control Panel.

Configure the Connection

- 1. Select Network Connections in the Control Panel.
- 2. Select Create a new connection, a Network Connection Wizard will load select Next.
- 3. Select Connect to the internet and click Next.
- 4. Select Setup my connection manually, and click Next.
- 5. Select Connect using a dial-up modem and click Next.
- 6. Ensure your modem is the only modem checked. click Next.
- 7. Enter "Optus Yesbusiness" in the ISP Name, click Next.
- 8. Enter ***99#** in the **Telephone Number field** and uncheck **Use area code and dialling rules**, click Next.
- 9. Ensure the Username and password are left blank, click Next.
- 10. Check Add a shortcut to this connection on my desktop and click Finish.

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