

SageOne Accounting

Information on the Service

Sage One Accounting is full service, cloud based online accounting application available on the Optus Smart Shop.

This service can be accessed through a web browser with your Optus Smart Shop login details.

What's Included

- Full access to all features of SageOne Accounting; including, bookkeeping, financial dashboards, reports and tax preparation tools.
- Free inventory management and payroll up to 5 employees is included within the product.
- Access is for 5 users, with additional upgrade options available.

Other Important Information

- Internet connection required to access online version of applications.

Minimum Monthly Charge

\$15 per per month per 2 users

Other Information

Service Management

Manage your application using the Optus Smart Shop Dashboard at www.smartshop.optus.com.au/login

Billing

Billed monthly, will renew if not cancelled by giving 32 days notice.

You can cancel your billing through Optus Smart Shop or by calling us on **1300 620 646**.

Help Details

www.smartshop.optus.com/en/help

<https://www.sageone.com.au/support/small-business/>

Customer Service

Phone

You can call **1300 620 646** for assistance with your Optus Smart Shop subscription, website or platform issues or application issues.

Website

For other assistance and account information, see www.smartshop.optus.com/en/help

Complaints

You can contact our complaint resolution area by calling us on **1300 620 646**. We encourage you to contact us first so that we can try to resolve your complaint straight away. If you're not happy with the outcome, you may also contact the Telecommunications Industry Ombudsman on **1800 062 058**.

Pricing Information

Plan Pricing	\$15 per month per 2 users
	Additional Company \$15 per month per 2 users
Option Add Ons	Additional user \$3 per month
	Additional storage \$1 per month
Minimum Cost	\$15 per month per 2 users
Early Termination Charge	If you give less than 32 days notice when cancelling your monthly contract, you will be charged an additional months fee.