

Your money on hand when you need it

No matter your lifestyle, make everyday purchases simpler with Visa payWave. Wave your phone, Band or Tag over any Visa payWave terminal to make purchases up to \$100, or use the Visa Prepaid Debit card details in the app to pay online or over the phone.

Why Visa and Optus? Visa know pay. We know mobile. Together, we make always having your money on hand more convenient.

Add and manage up to 4 payment accessories per Optus Pay account.



Band



Sticker



Tag



SIM

optus.com.au/optuspay

OPTUS

Visa
payWave



Optus Pay Simply wave and go.

Yes



The small print: Optus Pay is a prepaid facility issued by Heritage Bank Limited ABN 32 087 652 024 AFSL 240984 (Issuer). Any advice contained in this user guide is provided by Optus Mobile Pty Limited ABN 65 054 365 696 as authorised representative of the Issuer. This user guide has been prepared without taking into account your objectives, financial situation or needs and so you should, before acting on the advice, consider the appropriateness of the advice having regard to your circumstances. You should obtain and consider the Product Disclosure Statement for the Optus Pay facility available at optus.com.au/optuspay before making a decision in relation to the facility. Accessories are not valid until activated. Bands and Tags are splash and water-resistant only. Optus Pay can only be used at contactless-enabled merchants/terminals. While generally accepted, use of Optus Pay may be declined by some merchants and may not operate in some foreign countries. The Contactless Indicator is owned by EMVCo, LLC ("EMVCo"). EMVCo has licensed the Contactless Indicator to Visa pursuant to a Trademark License Agreement (the "TMLA"), under which Visa has rights to sublicense the Contactless Indicator to its Members. Subject to the terms and conditions of the TMLA, Visa grants to each Member a non-exclusive, non-transferable, revocable license to use the Contactless Symbol only in conjunction with the applicable Visa Programs that are licensed to the Member.

IMM03289_OptusPay_User_Manual

Make everyday purchases with a wave

OPTUS

VISA

Getting started

Download



Install Optus Pay from the app store.

Register



Complete the simple registration process.

Add



Follow the in-app instructions to add up to 4 payment accessories.

Load



Load it with up to \$500 from any Australian bank account.

Pay



Pay with a wave, wherever you see Visa payWave. Use the Visa Prepaid card details in the app to pay online or by phone.

optus.com.au/optuspay

Online and over the phone

You can also use Optus Pay to buy apps, music or anything else up to \$250 online or over the phone. You'll find your Visa Prepaid card details in the app.

Manage your app

- Order, assign nicknames and manage up to 4 payment accessories
- Access real-time account balance and transaction history
- Turn Visa payWave on or off for each accessory
- Access Visa Prepaid card details
- Get help from us within the app

Questions

Q: How do you get Optus Pay?

A: As long as you're an Optus mobile customer, you can get the Optus Pay app. Download the Optus Pay app and complete the simple registration process.

Q: How do you use Visa payWave?

A: With a payment accessory, you can make everyday purchases using Visa payWave. Order and assign up to 4 payment accessories through the Optus Pay app to suit your lifestyle; Band, sticker, tag or SIM.

Q: What if your mobile phone or a payment accessory is lost or stolen?

A: If you've lost your phone, call us on 133 937 and we'll suspend your service immediately. If you've lost a payment accessory, you can easily turn it off or remove it via the app.

Q: How do I load money into Optus Pay and how long does it take?

A: You can manually or automatically load funds via the app. This is a direct debit that pulls money from your existing bank account which typically takes 3 business days. You can also load money from your bank account using the Pay Anyone feature in your Internet Banking. This'll typically take 1 business day (depending on your bank).



OPTUS