IN THIS GUIDE YOU WILL LEARN HOW TO GET YOUR WIFI CABLE MODEM GOING IN NO TIME

THE INCREDIBLY EASY GUIDE TO SETTING UP YOUR DPQ3925 WIFI CABLE MODEM

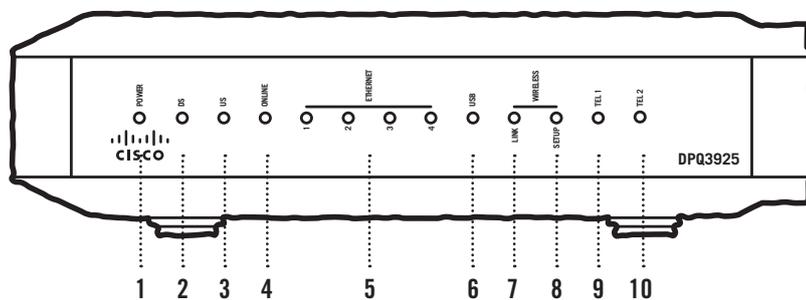optus *yes*

MAKE SURE YOU HAVE THESE BITS AND BOBS HANDY

Your new WiFi Cable Modem allows you to access your Premium Speed Broadband service wirelessly.
And it can be used to provide your home phone service. Here are all the bits you should have:

A. DPQ3925 WIFI CABLE MODEM

B. POWER SUPPLY

C. YELLOW ETHERNET CABLE (1.5M)

D. GREY PHONE CABLE

E. THE COAXIAL CABLE
(You'll find this sticking out of your wall)

E. INSTALL GUIDE
(The thing you are reading)

F. WIRELESS INFORMATION CARD

YOU'LL NEED THIS TO GET YOUR WIFI GOING

WIFI NETWORK NAME

PASSWORD

optus yes

G. OPTUS CD ROM

IMPORTANT INFORMATION FOR CABLE CUSTOMERS: Equipment supplied requires mains power which may not be suitable if you have a serious illness or condition, require disability services, have a back-to-base alarm, or require an uninterrupted telephone line, in which case, please give us a shout to discuss other options.

SAY HELLO TO YOUR SHINY NEW MODEM

BEFORE YOU INSTALL AND CONNECT YOUR MODEM, TAKE A MOMENT TO FAMILIARISE YOURSELF WITH THE FRONT AND BACK PANELS OF THE MODEM.

FRONT PANEL

The front panel of your WiFi Cable Modem provides status LED's that indicate how well and in what state your WiFi Cable Modem is operating. See below table for more information on front panel LED status indicator functions.
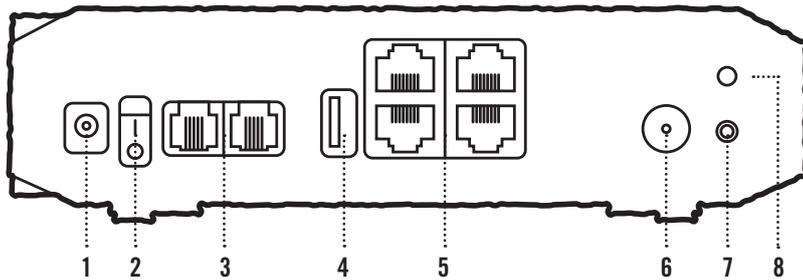

WHAT DO THE LIGHTS MEAN?

1. POWER	● **ON**, power is applied to the WiFi Cable Modem
2. DS	● **ON**, the WiFi Cable Modem is receiving data from the Cable network
3. US	● **ON**, the WiFi Cable Modem is sending data to the Cable network
4. ONLINE	● **ON**, the WiFi Cable Modem is registered on the network and fully operational
5. ETHERNET 1-4	● **ON**, a device is connected to one of the Ethernet ports ○ **BLINKING** indicates that data is being transferred over the Ethernet connection
6. USB	● **ON**, a device is connected to the USB port ○ **BLINKING** indicates that data is being transferred over the USB connection **Note:** Your service does not support data connections via USB, please connect your computer via the Ethernet port to ensure optimal connection speed
7. WIRELESS LINK	● **ON**, the Wireless Access Point is operational ○ **BLINKING** indicates that data is being transferred over the wireless connection ⊠ **OFF** indicates that the wireless access point has been disabled by the user
8. WIRELESS SETUP	⊠ **OFF** (normal condition) wireless setup is not active ○ **BLINKING** indicates that user has activated wireless setup to add new wireless clients on the wireless network
9. TEL1	● **ON** indicates telephony service is enabled. Blinks when line 1 is in use ⊠ **OFF** indicates that phone service for TEL 1 is not enabled
10. TEL2	● **ON** indicates telephony service is enabled. Blinks when line 2 is in use ⊠ **OFF** indicates that phone service for TEL 2 is not enabled

BACK PANEL

The following picture shows the description and function of the back panel components on your modem.

WHAT ARE THE PORTS AND SWITCHES?

1. POWER PORT	Connects your residential gateway to the AC power adapter that is provided with your WiFi Cable Modem.
	Caution: Avoid damage to your equipment. Only use the power supply that is provided with your modem
2. ON/OFF SWITCH	Turns the device on or off. It is recommended that the device remains on at all times
3. TELEPHONE PORTS	Telephone ports connect to home telephone, conventional telephones or fax machines
4. USB PORT	Connects to a printer or mass storage device. This feature is currently disabled. This can only be made active by a remote software upgrade.
	Note: Your service does not support data connections via USB. Please connect your computer via the Ethernet port to ensure optimal connection speed
5. ETHERNET PORTS	Ethernet ports connect to the Ethernet port on your PC or your home network
6. COAXIAL CONNECTION	Coaxial connection connects to an active Cable signal from Optus
7. RESET	This restores the WiFi Cable Modem to factory default
8. WPS	You can use the WiFi Protected Setup (WPS) feature with clients on the network that are WiFi certified and WPA capable

GET THE WIFI GOING

1 Locate the WiFi settings on your computer or other device. These will vary depending on the gadget you're connecting to. Give us a shout if you're having trouble finding them.

2 Enter the WiFi Network Name (SSID) and Password that's on your WiFi card and voila, you're good to go!

Heads-up: If you choose to customise these settings, your details will be different to what is printed on your WiFi card. A factory reset will reverse any settings you've customised, e.g. it will change back to the WiFi Network Name and Password printed on the WiFi card we sent you.

YOU'LL NEED THIS TO GET YOUR WIFI GOING

WIFI NETWORK NAME

PASSWORD

OPTUS yes

MANAGING YOUR ACCOUNT

NOW THAT YOU'VE CONNECTED YOUR WIFI CABLE MODEM, YOU CAN GET ON WITH SETTING UP ANY OTHER FEATURES YOU MIGHT NEED.

CHANGING YOUR WIFI CABLE MODEM PASSWORD

If you wish to change your WiFi Cable Modem password, please follow the steps below:

1. Open your web browser and change the address to **http://192.168.0.1**

2. Enter the default username and password as follows:

   Default Username: admin
   Default Password: password

3. From the menu on the top click Administration and then select the management tab.

4. To change the password, type a new password and retype it in the **Re-Enter New Password** box to confirm it. Then click **Save settings** to have the password changed.

5. Write down your new password and keep it safe. You may want to write it down with the Settings Summary page if you printed it earlier.

Note: You will need to use this new password to access any of your WiFi Cable Modem's advanced features or to reconfigure your service. If you forget this password you can reset your WiFi Cable Modem by pressing and holding the reset button for five seconds. This will also delete any other customised settings you have set.

YOUR OPTUS CABLE ACCOUNT

For information on managing your Optus Cable go to:
optus.com.au/helpme

I NEED HELP!

GOT ANY ISSUES, PROBLEMS OR HEAD-SCRATCHERS?

Q. What if I don't subscribe to a telephone service from Optus, can I still use this WiFi Cable modem to make and receive phone calls?

A. No. A Telephone service is enabled for each telephone port on the WiFi Cable Modem. Please contact Optus on **1300 300 693** or visit your nearest Optus Outlet to arrange activation of your telephone service.

Q. Can I use my existing phone number with the WiFi Cable Modem?

A. In most cases you should be able to keep your existing phone number. Please contact Optus on **1300 300 693** for more information about using an existing telephone number.

Q. Do I automatically receive broadband with the WiFi Cable Modem?

A. Your device acts as a Cable modem and may be used to provide a telephone service, broadband service, or both services. Please contact Optus on **1300 301 937** or visit your nearest Optus Outlet for more information if you are not currently subscribing to Optus Broadband.

Q. How many telephones can I connect?

A. You can connect up to two phone lines with a maximum of two extensions on each phone line. If you have existing phone sockets in the house, we may use these extensions where applicable.

Q. Can I use my Optus Broadband and make telephone calls at the same time?

A. Absolutely! The telephone service is provided separately from your broadband service. Your broadband service does not affect the quality of your telephone calls. If these services are enabled by Optus, you can make telephone calls and use your Optus broadband at the same time.

Q. I've forgotten my WiFi password. What do I do?

A. Don't panic! The default WiFi Network Name (SSID) and Password can be found on the Wireless Information Card in the box. It's also on the bottom of the modem. If you've changed this, you can reset it to default by factory resetting your modem. To do this, press the Factory Reset Button on the back for 7 seconds and wait for the modem to reboot.

Q. I've just received my shiny new modem. Do I need to call Optus first?

A. No. Just read the instructions and everything should be sweet.

EVERYTHING YOU'VE DONE SO FAR HAS LED TO THIS MOMENT

WE HAVE FAITH THAT YOU CARRIED OUT YOUR TASK SPLENDIDLY.

BUT, IN CASE YOU NEED A LITTLE HELP, PLEASE CONTACT OUR CABLE TECHNICAL SUPPORT AT 1300 300 693 OR VISIT

OPTUS.COM.AU/HELPME