

For warranty service, please keep this warranty certificate and your receipt to validate proof of purchase.

MOBILE PHONE MANUFACTURER'S WARRANTY

Subject to the terms below, LG Electronics Australia Pty Ltd (LG) will for **two (2) years from date of purchase** for your LG mobile phone (excluding battery and accessories such as power adapter) and **six months from date of purchase** for LG battery packs and accessories, authorise a free of charge repair, if, in LG's opinion, the phone, battery or accessories needs repair because of a manufacturing or materials defect, appearing and notified to LG in accordance with this warranty, within such period.

This LG manufacturer's warranty only applies to service within Australia to units purchased within Australia. This warranty is not transferable and applies to the original purchaser only. No LG employee, product retailer or Authorised Service Centre has authority to vary the terms of this warranty. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

This LG manufacturer's warranty is limited to the LG product and excludes third party components used in conjunction with the LG product.

Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, because the data may be lost during repair of the product. You are responsible for reinstalling all content including software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under the terms of this manufacturer's warranty.

PLACE OF SERVICE

Repairs under the terms of this warranty will be conducted at an LG Authorised Service Centre. Transportation costs to and from the Service Centre are not covered by this Warranty. Service Centers are open during normal business hours, Monday to Friday. LG's Authorised Service Centre may charge an additional fee for service outside these hours.

SERVICES FOR WHICH YOU WILL BE ASKED TO PAY

This LG manufacturer's warranty does not cover:

- Products where the serial number has been removed or made illegible;
- Maintenance, repair or replacement of parts or consumables due to normal wear and tear.
- Repair of cosmetic or physical damage;
- Breakage or damage to antennas unless cause by defect in material or workmanship;
- If the battery short circuits or the seals of the battery are broken or show evidence of tampering or the battery was used in equipment in a manner other than that which has been specified;
- Defects or damage resulting from breakage or tampering with the LCD screen
- Accident, neglect, misuse or Act of God.
- Alterations or repairs made by someone other than an LG Authorised Service Centre.
- Unauthorized modifications or other acts, including spills of food or liquid or water (liquid ingress), or external interference which is not a manufacturing or material fault.
- Use of the product beyond its intended purpose;
- Damage or defects caused by use of or in connection with accessories, software and/or services not manufactured, supplied or authorized by LG.

OTHER RIGHTS

The benefits given by this LG manufacturer's warranty are additional to other rights and remedies that you may have under law.

Australian customers: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

HOW TO CLAIM

To make a claim against this manufacturer's warranty, you must contact LG within two (2) years of purchase for LG mobile phones and six (6) months from date of purchase for LG battery packs and accessories on:

By telephone Australia 1300 LG CARE (1300 542 273) 7 Days, 7am-7pm New Zealand 0800 LG CARE (0800 542 273) 7 Days, 9am-9pm	By post (Australia Only): Warranty Claims LG Electronics Australia PO Box 212 Horsley Park NSW 2175
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When contacting LG for assistance please provide your name and address, model number, serial number, date of purchase, and a complete description of the problem. This information will help LG provide fast assistance.

LG Electronics Australia Pty Ltd (ABN 98 064 531 264)
2 Wonderland Drive, Eastern Creek NSW 2766
Australia

