

Connect to the internet

Yes



Get fast and secure internet for mid-sized businesses.

Highlights

- Permanent, reliable internet connection with static IP addresses
- Supported by the Uecomm Ethernet VPN service
- Choose the bandwidth you want from a range of access services
- Bandwidth scalable as your business grows
- Detailed reporting capability to manage growth.

Optus Uecomm Internet offers quality connectivity and simpler implementation. Purpose-built for business, the speed and reliability of Uecomm Internet enhances network efficiency.

Integrating Uecomm Internet with your existing network is easy. Because we use the same Ethernet and IP protocols as are common among our customers, networks can be seamlessly extended with minimal impact on IT staff.

This can significantly streamline operations and reduce the cost of support, training and equipment.

Enhanced business performance through better internet connectivity

Delivered via the Uecomm core network, the Internet service is connected to Optus' Tier 1 Internet infrastructure at multiple Internet Points of Presence (PoPs) around Australia, so you can be confident of a fast and reliable service.

Our technicians monitor up-stream links to minimise network congestion. Our core Ethernet network also delivers inherent reliability and security.

Customer support from network specialists

We understand the importance of expert, personal back-up and service. That is why our

internet service is supported by our Network Operations Centre (NOC). Available to customers 24/7, the NOC provides a single point of contact for the efficient identification and resolution of network or connectivity problems. Unlike many call centres, our NOC is staffed by expert technicians whose focus is to resolve your problem so you can get back to business.

Connectivity for one or multiple sites

Uecomm Internet is ideal for customers who require data internet connectivity from one or many sites. Our Ethernet VPN customers enjoy a permanent internet connection with a static IP address. Connectivity is delivered by an internet VLAN configured over an Ethernet access service, enabling a fast, reliable service. It can be configured as an additional VLAN on an existing Uecomm access service, or as a stand-alone service.

Flexible pricing options

With Uecomm Internet, you only pay for the level of service you need. We offer a wide range of bandwidth and port speeds to suit various business requirements. You can also choose from a range of services to enhance your network's performance, security and visibility. Both usage based and flat rate pricing options are available.



Reporting

Reporting and analysis is an important part of managing your internet service. Our customers have 24/7 access to detailed real-time traffic statistics. The reports can display sent and received traffic summarised monthly by day or IP address, in addition to daily reports by IP address. This information enables you to:

- Download and analyse usage trends
- Manage access bandwidth and plan upgrades
- Implement routing policies
- Assist in network planning and budgeting.

Internet support services

Each Internet service comes with a single Public IP address, Network Time Protocol and Online usage reports. A range of optional supporting services are offered, including:

- Additional Public IP addresses
- Domain name hosting
- Mail backup and mail relay
- Border gateway protocol

Acceptable usage policy

Uecomm internet services are provided subject to the Acceptable Usage Policy (AUP).

The AUP is designed to ensure that internet service can be provided lawfully and without disruption to any of our customers. Optus rigorously enforces the AUP to ensure a trouble-free internet service.