

OPTUS \$2 DAYS 4G READY

INFORMATION ABOUT THE SERVICE

Description of the Service

This plan includes unlimited standard talk, text, MMS and voicemail plus 500MB of data within Australia at a cost of \$2 a day. You only pay this on the days you use the service. \$2 is deducted from your credit when you make the first standard national call, text or MMS, when you access Voicemail or use mobile internet after 12:00:00am (Sydney, NSW time). You are not charged the \$2 usage fee on the days you do not use the service for any of these usage types.

If you recharged \$10 and only used your service for things included within the \$2 fee (see the table below), you'll have 5 \$2 Days of use. If you also use your phone for things that aren't included within the \$2 fee (the table below lists those too), you would get less than 5 \$2 Days as the other usage types would be deducted from your remaining \$8 credit.

RATES	
INCLUDED WITH YOUR \$2 – USAGE TYPES WITHIN AUSTRALIA	
Standard Talk to any Australian network (includes 13/1300/1800 numbers)	Unlimited – rates do not apply
Standard Text and MMS to Australian Mobiles	Unlimited – rates do not apply
Voicemail deposits	Unlimited – rates do not apply
Voicemail retrievals	Unlimited – rates do not apply
Data	500MB a day If you use more than this, we'll automatically deduct another \$2 and bump you up to a max of 1GB of data for the day.
EXCLUDED FROM YOUR \$2 DAILY USAGE FEE – THESE ARE DEDUCTED FROM YOUR AVAILABLE CREDIT BALANCE	
USAGE TYPES WITHIN AUSTRALIA	
Standard national video calls	50c per 30 seconds + 35c flagfall
Directory Assistance – 1223	50c per call
Directory Assistance – 124YES	\$1.75 per call
INTERNATIONAL USAGE TYPES FROM AUSTRALIA	
International calls	See optus.com.au/prepaidint
International SMS	35c per SMS up to 160 standard characters
International MMS	75c per MMS

There are various recharge and expiry options on this plan. Unused credit will rollover when you recharge before credit expiry.

RECHARGE	\$10	\$20	\$30	\$40	\$50	\$70	\$100
LASTS FOR	10 days	20 days	30 days	40 days	50 days	70 days	100 days
DAYS OF USE	Up to 5	Up to 10	Up to 15	Up to 20	Up to 25	Up to 35	Up to 50
Recharge Vouchers (available in participating retail outlets)							
\$45 – credit lasts for 45 days							
\$60 – credit lasts for 60 days							

Note: \$2 Days timing is based on the time in Sydney, NSW regardless of your location. Please adjust your usage based on time differences.

Activating a Prepaid mobile service

To use this service, you need to purchase an Optus Prepaid SIM card. When you activate your SIM card, you will be able to select this plan. Some SIM cards will come with included credit that can be used towards your plan; check your SIM card packaging for details. If you don't have included credit you will need to recharge with a minimum of \$10 to start using the service.

Optus Mobile Fair Go policy

The Optus Mobile Fair Go policy applies to 'unreasonable', 'commercial', and 'non-ordinary' use of this plan. For further details go to optus.com.au/mobilefairgo

INFORMATION ABOUT PRICING

Expiry and Timing

Daily plan inclusions expire at the time when you select another rate plan or at 11:59:59pm AEST each day, whichever is earlier. Timing is based on AEST (the time in Sydney, NSW) regardless of your location. Please adjust your usage to allow for time differences.

To keep your service active you need to recharge 6 months from your credit expiry, otherwise you may require a new SIM card to use the service and you may not be able to continue using your mobile number.

Mobile calls and texts

You get unlimited standard talk and texts to Australian mobiles and landlines within Australia for \$2 a day.

Data usage

Data is ordinarily counted in 1MB increments, but access via yesinternet access point (APN) is counted in 1kB increments.

You get 500mb of data within Australia for \$2 a day. If you use more than 500MB, we'll automatically deduct another \$2 and bump you up to a max of 1GB of data for the day. Total daily data usage is capped at 1GB, so you won't be able to use more data that day if you reach the 1GB limit.

OTHER INFORMATION

Tracking your spend

There are a number of ways to check your balance and unbilled usage. These options are available 24/7 and are free to use within Australia. The SMS option is also free if you are roaming overseas.

- SMS: Text the word bal or balance to 9999 to check your balance; use the keyword usage for your unbilled usage
- Call: 555 and follow the prompts
- App: Download the My Optus App on your Android™ or iPhone® at optus.com.au/MyOptusApp (data usage incurred to download the app will be deducted from your Included Data Allowance)
- Web: Visit My Account at optus.com.au/myaccount

Using your service overseas

Using your mobile overseas is more expensive. Your daily unlimited inclusions are not available overseas. Any usage whilst overseas will only be deducted from your Credit balance. To avoid any surprises, see optus.com.au/preroam for information on roaming call and data rates and tips on how to control your spend. You can also SMS for free the word bal or balance to 9999 to check your balance.

Mandatory goods

You need a mobile phone and SIM card to use this service. You may bring your own phone or buy one from us.

Phones purchased from us may be locked to the Optus network. Unlocking fees apply. Visit optus.com.au/unlock for details.

Coverage availability will vary depending on your device compatibility and location. To check your device is compatible and set up to make the most of our network, go to optus.com.au/compatibility

Special Promotions and Bolt-ons

This summary doesn't include any special promotions or extra value added services that you select whilst you have this service.

Handset Unlock

If you choose to purchase a handset from us it may be locked to our network. Fees may apply to unlock your phone. Visit optus.com.au/unlock for details.

Recharging

You can recharge your account:

- Online: Make a secure one-off recharge online by credit card, debit card or PayPal by visiting optus.com.au/recharge
- Call: Dial 555 from your mobile to recharge with a credit or debit card
- Vouchers: Pick up a voucher from any 'yes' Optus store or participating retailers around Australia

Plan changes

You have the option to change your rate plan to another rate plan type every 30 days (excludes some rate plan types). Remember, your daily unlimited inclusions expire at the time when you select another rate plan. Contact Customer Service if you would like further information.

Customer Service

You can call **1509 for free** from your Optus Mobile for self-service on your account balance, changing your rate plan and other information at any time.

For other assistance and product information, see optus.com.au/customerhelp

Customer complaints

You can contact our complaint resolution area by calling us on **1300 555 002**. We encourage you to contact us first so that we can try to resolve your complaint straight away. If you're not happy with the outcome, you may also contact the Telecommunications Industry Ombudsman on **1800 062 058**.